

# HOUSING FIRST: THE PATH TO RECOVERY

For decades, the Canadian Mental Health Association (CMHA) has been advocating for equitable access to affordable housing for Ontarians living with mental health and addictions issues. Since 2017, CMHAs across the province have recommended new investments for an additional 30,000 supportive housing units across the province over the next 10 years. As housing service providers with deep connections to our local communities, CMHA branches see this as a minimum requirement for Ontario.

## The housing problem

Housing is a basic human right and is recognized as an essential determinant of health.<sup>1</sup> Adequate, suitable and affordable housing contributes to physical and mental well-being. It leads to increased personal safety and helps decrease stress, leading to improved sleep and diet. All these factors result in better mental health outcomes.

Across the province, there's a shortage of both public and private housing. Home prices and rents in many large and mid-sized cities have risen faster than incomes, to the point where the Ministry of Municipal Affairs and Housing has called the current situation in Ontario a "housing crisis." Getting appropriate housing is especially challenging for people with disabilities due to stigma and discrimination in addition to the inadequacy of income supports available through social assistance programs such as the Ontario Disability Support Program (ODSP). Nearly 50 per cent of all disability support recipients under ODSP have a diagnosis of a mental illness. Therefore, the lack of affordable housing has a disproportionately-high impact on ODSP recipients who are often faced with few options but to accept sub-standard housing. Where even sub-standard housing is not affordable, these vulnerable individuals many end up in temporary shelters. Or worse, they end up homeless. Without the anchoring and safety that a safe and affordable home provides, many people with mental illnesses experience a deterioration in their health conditions. As their conditions worsen, many end up in the already over-burdened health care system with an increase in visits to the doctor's office, non-compliance with prescriptions, frequent emergency department visits and much more potential for interactions with the police and criminal justice system.

# Impact of the housing problem

#### Impact on the health care system

Supportive housing is an effective means of addressing the growing alternative level of care needs in Ontario. Alternate level of care (ALC) is a system classification used in Canada that's applied when there's a mismatch between the intensity of client care needs and the intensity of services/resources in that setting. This can occur in acute inpatient, mental health, rehabilitation, and chronic or complex continuing care. Therefore, when a client is occupying a bed in a facility and doesn't require the intensity of resources/services provided in that care setting, that client is defined as being ALC.<sup>3</sup>

A report by the Ontario Hospital Association showed in 2016-17 individuals designated as ALC (waiting in hospital beds for more appropriate care elsewhere) occupied approximately 14 per cent of all inpatient bed days in Ontario.<sup>4</sup> In particular, patients occupying complex care or mental health hospital beds have a disproportionately- high impact and contribute to nearly two-thirds of all ALC days in hospitals. <sup>5</sup>

The issue of ALC is growing. By 2018-19, 15.5 per cent of all hospital beds (approximately 4,500) were being occupied by people who could be given more appropriate care elsewhere.<sup>6,7</sup>

#### Impact on the social services system

Spending an excessive amount of a household's income on rent also is linked to poorer health. As housing is the largest expense for many households, unaffordable housing significantly eats into families' budgets. This can displace money for the other necessities of healthy living such as food, child care and medications. The rising cost of housing has been identified as a key driver of rising food bank use in Toronto.<sup>8</sup> According to the Daily Bread Food Bank, "When the financial circumstances of a household are strained, choices have to be made between paying rent or putting food on the table and it is the food budget that is usually sacrificed." An analysis of various research studies originating in several development countries, including Canada, show that, "Social assistance recipients reported higher levels of adverse psychological outcomes... [a] Canadian study also observed an association between social assistance recipiency and higher rates of poor self-rated health." <sup>10</sup>

Employment plays a key role in the recovery of individuals living with a mental illness. It improves their mental health, reduces their need for health services, increases their financial well-being, and creates positive social networks. Yet, the unemployment rates for people living with a severe mental illness can be as high as 70-90 per cent.<sup>11</sup> Contributing

# Ontario Hospital Association 2019 data reveals:

- 465 ALC clients waiting in mental health beds
- Represents more than 182,000 patient days, which is 23 per cent of all ALC patient days
- Most commonly waiting for supervised or assisted living or long-term care
- 32 per cent have been waiting more than a year
- 68 patients have been waiting more than two years
- 13 patients have been waiting more than five years

Source: Ontario Hospital Association. (2018-2019). Mental Health and Addiction: A Crisis in Capacity. Correspondence from Ontario Hospital Association to Canadian Mental Health Association, Ontario. Jan. 9, 2020.



to this very high unemployment picture for people with a mental illness is their precarious or unstable living conditions. Even if employment opportunities were available, most employers will require a home address before hiring. And where there's no proof of stable housing, getting a job can be extremely challenging. Chronic unemployment leads to reliance on income supports such as Ontario Works and Ontario Disability Support Program (ODSP) which are not enough to cover housing costs and therefore lead to poor housing for most, or homelessness for many others.

#### Impact on the justice system

Homelessness and mental health are closely intertwined. Poor access to housing negatively impacts a person's mental health and people with poor mental health are more susceptible to homelessness. As noted in a 2019 report entitled *Closed Quarters*, the causal relationships between housing, mental health and justice issues are complex, as the presence of one can generate a concern in the other two areas. <sup>12</sup> The broader social determinants of health reinforce these issues. Poverty and social inequality can initiate or exacerbate housing and mental health and addictions problems, and the likelihood of criminal justice contact. This intersection is particularly troubling for people who are presently homeless, as they experience a high prevalence of victimization and trauma.



The costs of homelessness and of correctional services place burdens not only on individuals, but also on society. It is estimated the cost of homelessness in Canada in 2006 was \$412 million due to increased use of correctional institutions, parole supervision and police services.<sup>13</sup> In the 2017 report, Ontario's auditor general noted:

- The average cost of providing social housing to one household is about \$613 per month
- One shelter bed costs \$2,100 per month (more than three times more expensive)
- One long-term care bed costs an average of \$3,960 per month (more than six times more expensive)
- One correctional facility bed costs an average of \$4,300 per month (seven times more expensive)
- One hospital bed costs an average of \$13,500 per month (22 times more expensive)<sup>14</sup>

### Supportive housing is the answer

Investing in supportive housing creates savings across the health care, social services and justice systems. As evidenced by the *At Home/Chez Soi* national housing study led by the Mental Health Commission of Canada, every \$10 invested in supportive housing resulted in an average savings of \$21.72.<sup>15</sup> Participants in the *At Home/Chez Soi* group saw reductions in their use of services, such as those provided by family physicians, medical specialists including psychiatrists, mental health workers and case managers, and other service providers and outpatient visits to hospitals. In particular, the degree of reduction in emergency department usage was much sharper among *At Home/Chez Soi* participants compared to those in the control group. Involvement with the justice system was also impacted. For example, there was an overall trend for reductions in arrests during the study period, with greater reductions observed in the *At Home/Chez Soi* participants compared to the control group.



A 2018 research study in Ontario found supportive housing has the potential to achieve cost savings over inpatient hospitalization for ALC clients with severe mental illnesses. According to the study, the average cost savings per day was between \$140 and \$160. This would result in an annual cost savings of approximately \$51,000 to \$58,000 per bed. The study further demonstrated efficient use of scarce health care resources. For example, suppose an ALC client occupies a hospital bed for one year. If this same client is transitioned to an appropriate supportive housing program in the community, then the vacated psychiatric bed could, for instance, be used by 12 different people for one month each, thereby allowing for more effective use of psychiatric beds.

Investing in supportive housing and focusing on the housing-first approach is the first step to recovery from mental illnesses and addictions. Housing with supports offers an individual access to a range of housing options, including rent supplements. Housing with supports can include clinical mental health and/or substance use and addictions supports (such as case management, nursing, assertive community treatment, etc.) and social supports (such as personal support services including homemaking and personal care, life skills, peer support, employment support, etc.).

In 2018, CMHA Ontario, in partnership with Addictions and Mental Health Ontario and the Wellesley Institute, co-developed <u>Promising Practices: 12 Case Studies in Supportive Housing for People with Mental Health and Addictions Issues</u> that serve as models for expansion across the province.

## New housing investments urgently needed

Since 2017, CMHAs across Ontario have <u>recommended new investments</u> for an additional 30,000 supportive housing units across the province over the next 10 years. As housing service providers with deep connections to our local communities, CMHA branches see this as a minimum requirement for Ontario. We envision this as a starting point in the conversation on supportive housing rather than an end goal. We know from our experience that even with 30,000 additional supportive housing units over 10 years, the demand for supportive housing will continue to exceed supply. Across the province (not just in urban markets), there's a severe shortage of rental properties. Therefore, more capital funds must accompany any additional supportive housing funding. In rural and northern communities, where the housing supply situation is extremely dire, there's a need for purpose-built rental housing to meet the demand. Additional, dedicated funding is also needed for people with mental health and addictions conditions who are involved with the justice system, since in addition to the stigma of mental illnesses, they also face formidable barriers to housing due to their previous involvement in the justice system.

CMHAs have a proven track record of leadership in evidence-based programming and best practices in supportive housing programs and can provide critical insight into the local planning process. Collectively, CMHAs provide nearly 30 per cent (6,259 units) of all mental health and addictions supportive housing units in the province. Services include rent supplements and supports within housing for clients with mental health and addictions issues, as well as the new Community Homes for Opportunity program funded by the Ministry of Health. Many CMHAs also operate a number of safe beds, which are short-term, emergency shelter programs for people who have had interactions with the justice system. See Appendix A for a complete list of CMHA housing programs.

# **CMHA** supportive housing programs in Ontario

Program	Description	Location
Homes for Special Care and/or Community Homes for Opportunity	The Homes for Special Care program provides housing and services to people with serious mental health issues. The program was established in 1964 under the Homes for Special Care Act and was one of the first to provide supportive housing in the community. The Ministry of Health is currently leading an initiative to modernize the nearly 50-year-old Homes for Special Care program into a more client-centred Community Homes for Opportunity program.	Community Homes for Opportunity (first phase of implementation which began in 2019):  CMHA Elgin  CMHA Grey Bruce  CMHA Huron Perth  CMHA Middlesex
Mental health and/ or addictions support within housing	Support within housing or supported housing generally refers to individuals living independently in the community who may need some supports, whether on site or off site. Supports include clinical mental health and/or substance use and addictions supports (such as case management, nursing, assertive community treatment, etc.) and social supports (such as personal support services including homemaking and personal care, life skills, peer support, and employment support, etc.).	<ul> <li>CMHA Brant Haldimand Norfolk</li> <li>CMHA Champlain East</li> <li>CMHA Cochrane-Timiskaming</li> <li>CMHA Durham</li> <li>CMHA Elgin</li> <li>CMHA Fort Frances</li> <li>CMHA Grey Bruce</li> <li>CMHA Haliburton, Kawartha, Pine Ridge</li> <li>CMHA Hamilton</li> <li>CMHA Huron Perth</li> <li>CMHA Kenora</li> <li>CMHA Middlesex</li> <li>CMHA Middlesex</li> <li>CMHA Niagara</li> <li>CMHA Ottawa</li> <li>CMHA Oxford</li> <li>CMHA Sault Ste. Marie</li> <li>CMHA Simcoe County</li> <li>CMHA Thunder Bay</li> <li>CMHA Toronto</li> <li>CMHA Waterloo Wellington</li> <li>CMHA Windsor-Essex County</li> </ul>

Rent supplement and/or rent-geared-to-income	Providing individuals with the financial resources they need to access desirable housing in their community.	<ul> <li>CMHA Brant Haldimand Norfolk</li> <li>CMHA Champlain East</li> <li>CMHA Cochrane-Timiskaming</li> <li>CMHA Durham</li> <li>CMHA Elgin</li> <li>CMHA Fort Frances</li> <li>CMHA Grey Bruce</li> <li>CMHA Haliburton, Kawartha, Pine Ridge</li> <li>CMHA Hamilton</li> <li>CMHA Huron Perth</li> <li>CMHA Kenora</li> <li>CMHA Lambton-Kent</li> <li>CMHA Middlesex</li> <li>CMHA Niagara</li> <li>CMHA Ottawa</li> <li>CMHA Oxford</li> <li>CMHA Sault Ste. Marie</li> <li>CMHA Sudbury/Manitoulin</li> <li>CMHA Thunder Bay</li> <li>CMHA Toronto</li> <li>CMHA Waterloo Wellington</li> <li>CMHA Windsor-Essex County</li> <li>CMHA York and South Simcoe</li> </ul>
Safe Beds	Short-term emergency shelter program for people who have had interactions with the justice system.	<ul> <li>CMHA Brant Haldimand Norfolk</li> <li>CMHA Elgin</li> <li>CMHA Grey Bruce</li> <li>CMHA Haliburton, Kawartha, Pine Ridge</li> <li>CMHA Kenora</li> <li>CMHA Lambton-Kent</li> <li>CMHA Middlesex</li> <li>CMHA Niagara</li> <li>CMHA Simcoe County</li> <li>CMHA Thunder Bay</li> <li>CMHA Toronto</li> <li>CMHA Windsor-Essex County</li> </ul>

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