



**Canadian Mental
Health Association**
Muskoka - Parry Sound

**Addictions and
Mental Health Services**

INTERNAL/EXTERNAL POSTING: OPEN UNTIL DECEMBER 6, 2023

CASE MANAGER – CRISIS

Hours of Work: 35 hours per week

Job Status: Contract, December 2023 until December 2024.

Base office: Bracebridge

Competition #: 87-23

Purpose of the Position: The Case Manager is responsible for carrying out case management, psychosocial rehabilitation, crisis intervention and treatment for individuals living with mental illness. This team member has the clinical skills and experience necessary to assess, plan, develop, co-ordinate, and provide treatment by way of rehabilitative and supportive services in a multi-disciplinary environment. The Case Manager develops supports and opportunities for clients to increase or develop new skills needed to support success and satisfaction in their daily living, learning, working and social environments with the least amount of professional intervention required. This team member will be an expert in engaging the community and developing a network of landlords, community service providers and clients in the District of Muskoka.

Education and Qualifications:

- Bachelor's degree in a human service/health science discipline relevant to the position. Equivalency may be considered for a combination of educational experiences. Examples of equivalency include;
 - Mental Health related diploma with relevant work experience PLUS registration with a regulated health professional college
- One year of experience working with persons who have mental illness and/or developmental disability and/or substance use issues preferred, plus experience in providing one or more of the following;
 - supportive counselling
 - case management
 - crisis intervention
- Manage internal and external relationships, to have and demonstrate empathy and compassion, to be aware of emotional intelligence, conflict resolution, and the understanding of the feelings, ideas and beliefs of others.
- Familiarity with the Residential Tenancy Act.
- Indigenous cultural awareness and education is an asset.
- Ability to work autonomously as well as cooperatively within a team environment in a rural setting
- Excellent communication, organization, and interpersonal skills
- Working knowledge of Microsoft Windows, the Internet, and data management software
- A willingness to serve clients within the communities of the District of Muskoka and Parry Sound
- Bilingual in French/English language considered an asset
- May be required to transport staff and/or clients of the Agency and therefore you are to hold a valid Ontario G or G2 driver's license, have a reliable means of transportation and appropriate insurance for work purposes on your vehicle with a minimum of \$1,000,000 in liability coverage.
- Willingness to work days/evenings (including weekends and statutory holidays)

Salary scale: \$29.26 – \$38.32 per hour commensurate with qualifications and experience

Benefits include: Optional enrolment with HOOP where benefits start at date of hire.

Please note that we are a scent-free organization.

You are invited to submit your application by **quoting competition number 87-23 to:**

**The Hiring Committee
Canadian Mental Health Association, Muskoka-Parry Sound Branch
173-202 Manitoba Street
Bracebridge, Ontario P1L 1S3**

Telephone (705) 645-2262 Fax (705) 645-7473 E-mail: jobs@cmhamps.ca

Canadian Mental Health Association Muskoka – Parry Sound (CMHAMPS) is an equal opportunity employer and we value the importance of diversity, dignity and worth of every individual in the workplace.

Qualified consumers/survivors and/or family members are encouraged to apply

We retain all applications submitted for one year after the closing date of this posting for consideration in any future postings.

As part of our commitment to Accessibility, if you wish this information in a different format, please contact our office at 705-645-2262 or email feedback@cmhamps.ca.

If you are contacted regarding a job opportunity, please let us know prior to the interview if you require accommodation.

We thank all applicants but only those selected for an interview will be contacted.