

# Addictions and Mental Health Services

#### INTERNAL/EXTERNAL POSTING: OPEN UNTIL FILLED

#### AREA PROGRAM MANAGER - PARRY SOUND

Job Status: Contract to March 31st, 2023.

Hours of Work: 1.0 FTE Base office: Parry Sound Competition #: 97-21

**Purpose of the Position:** The Area Program Manager assists in the effective operation of the mental health and addictions programs. The Area Program Manager is a leader in the organization and ensures the quality, consistency and appropriate delivery of designated services that support the mission, vision, core values and principles of the Agency. The Area Program Manager functions as the direct supervisor and manager of designated services.

#### **Education and Qualifications:**

- Minimum education includes master's level post-secondary degree in Psychology, Psychiatric Nursing, Social Work or equivalent
- Membership or application for membership with a professional college that grants the designation to practice psychotherapy in Ontario
- Minimum of three (3) years advanced practice experience and a detailed knowledge of serious mental illnesses and addictions including best practice service delivery
- Clinical consultation and supervision experience, including case dynamics and documentation preferred
- Demonstrated knowledge of clinical case management principles, and specific clinical knowledge in the mental health and addictions
- Demonstrated human resource skills necessary to provide effective leadership to a team of employees
- Demonstrated competence in administrative principles and procedures as they relate to the operation of agency programs
- Considerable knowledge of mental illness/addictions and issues related to severe mental illnesses/addictions, including their impact upon personality, living, learning and working
- Considerable knowledge of the principles and practices of the agency's functions/programs
- The ability to provide effective clinical guidance through consultation, modeling and demonstration to employees
- Strong analytical and problem-solving skills to identify and resolve complex service/operational issues and to inform others on the handling of those matters
- Knowledge and awareness of Indigenous culture and language considered an asset
- May be required to transport staff and/or clients of the Agency and therefore you are to hold a valid Ontario G or G2 driver's license, have a reliable means of transportation and appropriate insurance for work purposes on your vehicle with a minimum of \$1,000,000 in liability coverage.

## Major Responsibilities:

- Oversee the day-to-day activities of all designated services in the identified geographical area.
   Ensures the implementation of the service goals, program, and consumer objectives, working in conjunction with the Team Leaders
- Conducts regular case reviews, file audits, and provides consultation and support to staff as needed.
   Provides skill training and support to employees

- Works with staff to develop, and maintain agency standards through a variety of means including, direct supervision, coaching, modeling, reviewing, scheduling, and providing feedback to assist them in maximizing their performance in fulfilling the duties of their positions
- Evaluates employee strengths, achievements, challenges and needs for purposes of ensuring program performance, conducting regular supervision, and completing the required performance appraisals.
- Take a leadership role in the recruitment and selection of all program employees

#### Salary scale:

Master's Level: \$34.82 to \$48.56 per hour, commensurate with qualifications and experience. RN Level: \$37.04 to \$50.81 per hour, commensurate with qualifications and experience.

Benefits: Participation in a Registered Retirement Plan through HOOPP

### Please note that we are scent-free organization

You are invited to submit your application by quoting competition #97-21 to:

The Hiring Committee
Canadian Mental Health Association, Muskoka-Parry Sound Branch
173-202 Manitoba Street
Bracebridge, Ontario P1L 1S3

Telephone: (705) 645-2262 Fax: (705) 645-7473 Email: jobs@cmhamps.ca

Canadian Mental Health Association, Muskoka-Parry Sound (CMHAMPS) is an equal opportunity employer and we value the importance of diversity, dignity and worth of every individual in the workplace. Qualified consumers/survivors and/or family members are encouraged to apply.

We retain all applications submitted for one year after the closing date of this posting for consideration in any future postings.

As part of our commitment to Accessibility, if you wish this information in a different format, please contact our office at 705-645-2262 or email <a href="mailto:feedback@cmhamps.ca">feedback@cmhamps.ca</a>. If you are contacted regarding a job opportunity, please let us know prior to the interview if you require accommodation.

We thank all applicants but only those selected for an interview will be contacted.