



Canadian Mental
Health Association
Muskoka - Parry Sound

Addictions and
Mental Health Services

INTERNAL/EXTERNAL POSTING: OPEN UNTIL FILLED

CASE MANAGER - COMMUNITY OUTREACH AND SUPPORT TEAM (COAST)

Job Status: Permanent

Hours of Work: 35 hours per week

Base office: Sundridge

Competition #: 88-21

Purpose of the Position: The COAST team provides intensive case management and assertive community treatment for people with serious mental illness. The Case Manager with the COAST team is responsible for carrying out case management, psychosocial rehabilitation, crisis intervention and treatment for individuals living with mental illness. This team member has clinical skills and experiences to assess, plan, develop, coordinate, and provide treatment, rehabilitation, and support services with clients with severe and persistent mental illness under the clinical supervision of the team leader.

Requirements of the Position:

- Bachelor's degree in a human service/health science discipline relevant to the position. Equivalency may be considered for a combination of educational experiences. Examples of equivalency include;
 - Mental Health related diploma with relevant work experience PLUS registration with a regulated health professional college
- One year of experience working with persons diagnosed with mental illness and/or developmental disability and/or substance use issues preferred, plus experience in providing one or more of the following;
 - supportive counselling
 - case management
 - crisis intervention
- Be able to manage internal and external relationships, possess and demonstrate empathy and compassion, to be aware of emotional intelligence, conflict resolution, and the understanding of the feelings, ideas and beliefs of others.
- Familiarity with the Residential Tenancy Act.
- Aboriginal cultural awareness and education is an asset.
- Bilingual in French is an asset.
- Ability to communicate effectively, both oral and in writing.
- Tolerance of and ability to handle a heavy workload and competing demands and high risk situations.
- Ability to use and learn new technology (computers, software programs, phones, printer/scanners, alarm/security systems etc.).
- May be required to transport staff and/or clients of the Agency and therefore you are to hold a valid Ontario G or G2 driver's license, have a reliable means of transportation and appropriate insurance for work purposes on your vehicle with a minimum of \$1,000,000 in liability coverage.

- Willingness to work days/evenings (including weekends and statutory holidays)

Salary scale: \$27.85 to \$36.47 per hour commensurate with qualifications and experience

Benefits: Comprehensive health and dental benefit package and HOOPP Pension Plan

Please note that we are a scent-free organization.

You are invited to submit your application by quoting **competition #88-21** to:

**The Hiring Committee
Canadian Mental Health Association, Muskoka-Parry Sound Branch
173-202 Manitoba Street
Bracebridge, Ontario P1L 1S3**

Telephone (705) 645-2262 Fax (705) 645-7473 E-mail: jobs@cmhamps.ca

Canadian Mental Health Association Muskoka – Parry Sound (CMHAMPS) is an equal opportunity employer and we value the importance of diversity, dignity and worth of every individual in the workplace.

Qualified consumers/survivors and/or family members are encouraged to apply

We retain all applications submitted for one year after the closing date of this posting for consideration in any future postings.

As part of our commitment to Accessibility, if you wish this information in a different format, please contact our office at 705-645-2262 or email feedback@cmhamps.ca.

If you are contacted regarding a job opportunity, please let us know prior to the interview if you require accommodation.

We thank all applicants but only those selected for an interview will be contacted.