

Muskoka and Area Ontario Health Team

Patient Family Caregiver Partners Advisory Committee (PFCPAC)

Expression of Interest Overview



Who We Are

Ontario is committed to a sustainable health care system centered around the needs of patients/clients, families & caregivers. The province has introduced Ontario Health Teams (OHT) as a new model of care that brings together health care providers to work as one team.

In December 2019, the Muskoka and Area Ontario Health Team (MAOHT) was announced as one of the first teams in the province to implement a new model of delivering health care that better connects patients/clients and providers in their communities to improve patient/client outcomes. The cornerstone to this model is the involvement of patients/clients, families, and caregivers.

The MAOHT is committed to a vibrant and responsive local health care system, anchored in primary care, and developed uniquely to meet the needs of our communities. Through integration and collaboration, we will share accountability, leverage innovation, embrace technology, and relentlessly strive to be better. Working together as partners, we will build a quality focused, equity driven, outcome based, sustainable health care system that will improve the well-being of all.

What We are Looking For

The Muskoka and Area Ontario Health Team is actively seeking community members to participate on the new Patient Family Caregiver Partners Advisory Committee (PFCPAC).

We encourage patients/clients, family members and caregivers who live within or are seasonal residents in the Muskoka, East Parry Sound and Almaguin Area to complete and submit the corresponding Expression of Interest for consideration of participation on the Advisory Committee.

PFCPAC membership is extended to all community residents, both full-time and seasonal. However, anyone who currently is a Board Member for a partnering provider or another health care agency applying for approval to become an OHT, will not be considered due to potential conflict(s) of interest.

Through active engagement, the PFCPAC will collaboratively represent the lived experience and be the voice of patients/clients, families and caregivers in the co-design, development, implementation and evaluation of the Muskoka and Area Ontario Health Team programs and services.

How You Can Make a Difference

Candidates should be able to:

- Clearly express their passion for improving the health care experience for patients/clients, families, caregivers.
- Share insights, ideas, or information about lived experience in ways that others can learn from them.
- Listen well.
- Elicit different points of view and respect the perspectives of others.
- Speak comfortably in a group with candor.
- Interact well with a diverse group of people.
- Work collaboratively in partnership with others.
- See beyond their personal experiences.
- Show concern for more than one issue or agenda and focus on patients/clients, families and caregivers' interests, needs and best outcomes for all.
- Actively participate in discussions, meetings, workshops, and events during the term.
- Review relevant documents provided by MAOHT leadership and/or PFCPAC co-chairs and provide input into deliberations.
- Demonstrate the 'Guiding Principles' (i.e., Diversity, Inclusion, Equity, Open-mindedness, Transparency, Patient-centered, Respectful, Pragmatic, Fairness) outlined in the PFCPAC Terms of Reference.
- Assist in the development and implementation of a PFCPAC work plan that is aligned with MAOHT priorities.
- Commit to a minimum of a two-year term, with a maximum term not to exceed four years.

Why This Is Important?

Engaging people regarding the health system needs and the development of a new model of integration and potential OHT priorities is critical to the success of our plan to improve health system integration. Your involvement will serve as a forum for dialogue among community members and health care partners as you advise the MAOHT on issues and perspectives related to:

- health system integration;
- healthcare access and service delivery improvements;
- care coordination/navigation of care transitions across the system;
- information sharing across providers, sectors and geographies;
- the mobilization of technology and innovation.

Addressing these critical issues will lead to improved health outcomes of our population and health system outcomes. This is an opportunity for you to make a difference in the coordination and delivery of healthcare!

How will we get there?

The PFCPAC will apply their learning, collective experience, and insights to:

- Provide advice on how to achieve patient-centered health care within the local health system;
- Provide system-level guidance and recommendations to the Collaboration Steering Committee and future Alliance Board to support the successful planning and implementation of strategic priorities;
- Act as a resource to and/or work in collaboration with working groups and committees for the MAOHT and beyond;
- Help address the impact of the pandemic on chronic disease management, mental health and well-being on senior and others;
- Promote initiatives to increase and sustain meaningful PFC engagement in the future.

Time Requirement and Per Diem

The PFCPAC will seek to convene at least 4 times per year, in addition to involvement in working groups/committees. The time required of a committee member will vary depending on the level of involvement. The minimum time required will be approximately 8 hours per month.

Successful candidates will qualify to receive a per diem and other travel related expenses.

Membership

The Advisory Committee will consist of 8-10 members.

Members will be selected from identified priority populations that aligns to priorities of the MAOHT during that year and from the MAOHT partners and healthcare agencies, which may include: the mental health and addictions community, Indigenous Nations, the Francophone community, survivors of gender-based violence, LGBTQ2+ community, the dementia community, children and youth, and representation from our geographical region. Membership will evolve over time to reflect changes in MAOHT priorities and as we learn and grow.

We welcome applications from all patients/clients and family members/caregivers with diverse lived experience, visible minorities, persons with disabilities and encourage members from these groups to self-identify.

For more information:

Contact Janine van den Heuvel at 705-787-1948 or janine.vandenheuvel@mahc.ca

Muskoka and Area Ontario Health Team

Patient Family Caregiver Partners Advisory Committee (PFCPAC)

Expression of Interest (EOI) Application



Candidate's Name:

Home Address:

Home Phone:

Work Phone (if applicable):

Cell Phone (if applicable):

Email:

Preferred method of contact:

- Home phone
- Cell phone
- Work phone
- Email

When is the best time to contact you?

- Daytime
- Evenings
- Weekends

Are there any special accommodations you might need to enhance your participation?

The following best reflects me (choose all that are applicable):

- I'm a patient/client
- I'm a family member
- I'm a caregiver

Please tell us if you identify with any of the following:

- Indigenous People
- Francophone Community
- The Mental Health and Addictions Community
- Survivor of Gender Based Violence
- LGBTQ2 Community
- The Dementia Community
- The Child and Youth Community
- Visible Minorities
- Persons with Disabilities

Why would you like to serve as a Patient Family Caregiver Partner?

Which part(s) of the health care system do you have experience with? Please check off all that apply. Also, briefly describe your experience with the health care system and what unique perspective you would bring to the Patient Family Caregiver Partners Advisory Committee.

Home and Community Care (Former Community Care Access Centre)

Family Health Team

Community Mental Health Agency

Community Support Services Agency (i.e., Alzheimer Society, Hands, Diabetes)

Primary Care (i.e., your doctor or nurse practitioner)

Nurse Practitioner Lead Clinic

Hospice Palliative Care

Hospital

Long-Term Care Home

Other (Please Describe):

Have you ever participated on a similar Advisory Group, Council, Board or Committee previously?

Yes **No**

If yes, please describe:

In support of your application, please describe your skills / experience in any of the following areas:

Please provide your experience/ involvement in local Advisory Committees. Indicate your role and how your participation advanced the agenda. Please include dates of participation if possible.	
Experience sitting on a Health Care Advisory Council or Committee.	
Experience providing strategic advice for health system planning.	
Experience providing strategic advice to <u>other</u> planning committees.	

Please provide any other comments that would support your Expression of Interest for membership on the Patient Family Caregiver Partners Advisory Committee.

In addition to completing the above, you may also attach a current copy of your resume (if applicable) for consideration. Please submit this Expression of Interest to:

By Email

Janine.vandenheuvel@mahc.ca

By Facsimile

705-787-1948

By Mail or In Person

Attn: Janine van den Heuvel
Executive Director,
The Algonquin Family Health
Team
100 Frank Miller Drive
Howland Building
Huntsville ON
P1H 1H7

I agree to the following conditions of application:

- I understand that submitting this application and/or being interviewed does not guarantee a position as a Patient Family Caregiver Partner.
- I understand that prior to beginning as a Patient Family Caregiver Partner that I must sign a Confidentiality Agreement and a Conflict of Interest.
- I understand that I may withdraw my application at any time.

Signature: _____

Expression of Interest Applications are due on [Friday, February 19, 2021.](#)