



Canadian Mental
Health Association
Muskoka - Parry Sound

Addictions and
Mental Health Services

Recovering and Thriving

Annual Report

2018 / 2019

Canadian Mental Health Association

Muskoka - Parry Sound



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I am so thankful and appreciative. I was able to get the help I needed when I needed it. Lana was an amazing support. Every time I met with her, I felt better as I was always guided in a positive direction and given the tools to help in recovery. I am grateful to have such incredible support, and to been given lots of resources for me to continue doing or be connected with outside of here. My experience was incredibly positive, and I am leaving here feeling in control and capable to continue on this journey.”

President's Report for 2018-2019



A handwritten signature in black ink, appearing to read 'Marta Mirecki'.

Marta Mirecki,
RNEC, CPMHNC
Board President

As I review the accomplishments and changes of the past year, it's an honour to sit with such an outstanding group of community volunteers. We have the privilege and responsibility of governance over an agency that makes differences every day in the daily lives of residents of Muskoka-Parry Sound. Thank you to everyone in the agency, from our executive director Diane Brown-Demarco to every volunteer.

Congratulations to new board members Krista Holmes, Michael Walters and Tish Bonny, and welcome returning board members Larry Brassard, George Eldridge, Shaun Kruger, Patricia MacPherson and Delores McKay. With sadness we say goodbye to our dear friends John-Paul Graham, who contributed with excellence over the past three years, and Joan Edwards-Karmazyn, outgoing president and distinguished volunteer who served since 2011.

This year saw the revision of our board policies to a current, streamlined model of board governance. Thank you to the board for taking on this important task.

Mental health challenges continued this year with the rollout of changes as a result of The Cannabis Act and Bill C-46 and the continuing escalation of Canada's opioid crisis. According to the latest data from the Joint Statement of Action to Address the Opioid Crisis: A Collective Response, 2,816 individuals die from opioid overdoses each year, and the rates are rising. Our

own community hasn't been spared, and our board is supporting CMHA efforts to make local access to clinics to treat opioid addiction available across Muskoka-Parry Sound.

We continue to tailor and expand our services due to successful local initiatives, community fundraising efforts and community support. We were able to provide increased services due to local volunteers, participants and benefactors.

This year saw the introduction of Bill 74, The People's Health Care Act. We look forward to serving our community as we negotiate with our community health care partners for an Ontario Health Team that will service our entire community. Our board continues to endorse and support quality service and planning for the needs of all Muskoka-Parry Sound and our eight indigenous communities.

Last, but not least, nothing is as inevitable as change, and we celebrate that culmination of many years of hard work as we open our newly-renovated offices in Parry Sound. As one project ends, another begins, and we find we have outgrown our current Huntsville headquarters and look forward to new ideas in the future.

Executive Director's Report



A handwritten signature in black ink, appearing to read 'Diane Brown-Demarco'.

Diane Brown-Demarco
Executive Director

CMHA Muskoka-Parry Sound continues to thrive with new investments in services, including the new psychotherapy program and increases in psychogeriatric services, housing supports, crisis and addiction services. For this year and into the future, services are a priority.

One of our most important projects is our Parry Sound site. We've received funding from the Ministry of Health and Long-Term Care to complete upgrades to a new location. This will provide us with a modern, accessible and welcoming space. Construction is expected to be completed in June and we'll move in July. We hope you'll join us to celebrate our grand opening in September.

At the same time, we're struggling with ongoing challenges with our Huntsville offices. With the current roofing issues and accessibility limitations, we're considering options for more suitable space. At our Sundridge location, we expanded this year with new space on the ground floor accommodating our COAST team. In Bracebridge, we also took on some additional space for new staff and updated carpets, paint and décor in our client interview space. We hope these improvements allow staff to better serve clients and families who seek our help.

Again, our resource development program surpassed their fundraising goal of \$100,000. Through our golf tournaments, cycling tour and other fundraisers, we'll continue to run our walk-in clinic in Parry Sound. A heart-felt thank you goes to all who volunteered, donated items, or participated in events. Thanks also to those who are willing to donate or sponsor to our cause. It speaks to the strength and resilience of our communities. With our success, we're planning to improve services in Muskoka through increased peer support in partnership with our local hospital.

B'saanibamaadsiwin continues to provide mental health and addictions services to our First Nations communities in Parry Sound and Muskoka. We increased our resources and capacity in addictions services and now have an addictions worker embedded in the team and connected to the Rapid Access Addiction Medicine Clinic in Parry Sound, which will be launched in May. Across the agency, 80 per cent of staff have completed training in Indigenous cultural safety, and we're now looking to increase use of cultural practices across our agency.

Thank you to our many volunteers who help clients out in the community and improve their quality of life. And thank you to the board and our advisory committees. We're blessed to have fantastic people associated with this organization.

Mission, Vision and Values



MISSION

Canadian Mental Health Association, Muskoka-Parry Sound Branch is committed to hope and recovery through integrated mental health and addiction services. Using effective, innovative partnerships and practices, we provide the highest quality treatment, support, education and advocacy for the people of Muskoka-Parry Sound.



VISION

Empowering individuals, families and communities to thrive through hope, recovery, wellness and healthy lifestyles.

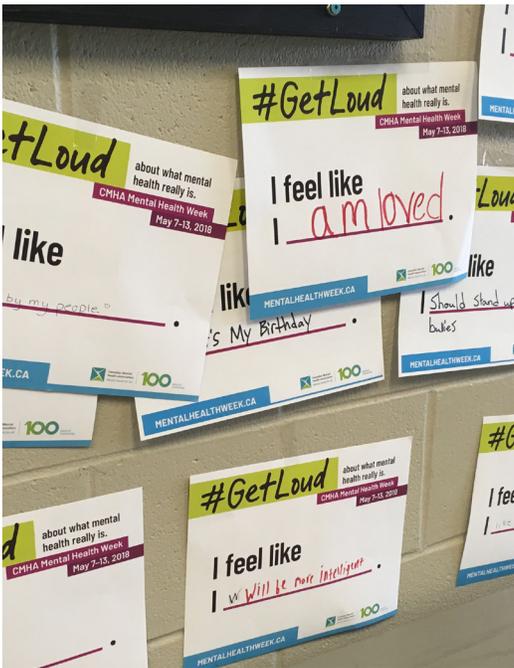


CORE VALUES

- Self-Determination and Empowerment
- Social Justice
- Collaboration
- Diversity and Inclusion
- Excellence, Quality and Innovation
- Accountability

Approved by Board of Directors – June 10, 2016; reapproved – June 16, 2017; revised April 25, 2018

CMHA MPS Board, Advisory Committees and Councils



“

My experience was positive and would recommend to others. it was a quiet comfortable setting with little or no stress. Group therapy has benefited me more than one on one, I would attend another if available to me.”

CMHA MPS Board of Directors

Tish Bonney
Larry Brassard
Joan Edwards-Karmazyn
George Eldridge
John-Paul Graham
Krista Holmes
Shaun Kruger
Bruce Loucks
Patricia MacPherson
Delores McKay
Marta Mirecki
Michael Walters

Aboriginal Program Advisory Committee

Gwen Dokis – Dokis First Nation
Janice Smith – Magnetawan First Nation
Sharon Noganosh – Magnetawan First Nation
Myrna Burnside – Moose Deer Point First Nation
Karen Pegahmagabow – Parry Sound Friendship Centre
Doris Potts-Zygniuk – Parry Sound Friendship Centre
Sherry Byrne – Wahta Territory
Josh Pawis – Shawanaga First Nation
Lisa Giroux – Shawanaga First Nation
Deborah Pegahmagabow – Wasauksing First Nation

Council of Consumer Survivor and Family Initiatives Program Advisory Committee

Buddy Tindale
Carol Marshall
Patricia MacPherson
Pauline Plested
Ivan Kottner
Neil Steenson
Charles McKinnon

Services and Programs

Intake Service

Intake Service provides a single point of entry for all services and programs of the agency. Follow-up will occur within 24 hours of receiving the referral. Screening is provided in a timely manner with a weekly review of all referrals. If our services and programs are not appropriate to meet the needs of the referral, we will do our best to facilitate a follow-up by another agency, which can help, where available.

Crisis Intervention Service

Crisis Intervention Service provides a 24/7 telephone support service. Any person interested in receiving service may call. The agency has also arranged through partner agencies to provide consultations to hospitals and other emergency services in the community 24/7.

24/7 Crisis Numbers:

District of Muskoka: 1-888-893-8333

District of Parry Sound: 1-800-461-5424

Assertive Community Treatment Team

Assertive Community Treatment Team (ACTT) is a multidisciplinary team that provides client-centred, recovery-focused mental health treatment and community-based rehabilitation. This is an intensive program for clients whose mental illness has seriously interfered with their lives and requires long-term treatment to support independent living in the community. ACTT is available to individuals who are 18 years or older and experiencing complex mental illness challenges. Priority is given to people living with schizophrenia, schizoaffective disorder and other psychosis-related disorders.

Early Intervention Psychosis Program

Early Intervention Psychosis Program provides early identification, intervention and treatment for individuals experiencing their first episode of psychosis to establish a system of support that will allow them to proceed with their life goals and maximize opportunities for personal development. It also provides service through community outreach and assertive attempts to engage individuals and includes the provision of family support and education.



My counsellor is by far the most important counselor I have ever had in my life! Fantastic in all regards. A pillar in her profession.”

Counselling Services

Counselling Services provide assessment, individual counselling, treatment planning and group counselling for mental health and addictions. Services may also include psychiatric consultation. Community consultation/liaison can be made available to other organizations on issues related to addictions and mental illness. This service also provides community education to increase awareness of addictions and mental health issues.

Concurrent Disorder Services are available for individuals experiencing a mental illness and an addiction issue. The Concurrent Disorder Service provides support for people experiencing both a mental illness with a co-occurring addiction-related issue. Counselling is primarily delivered within a group format including psycho-education, treatment and facilitated self-help groups. Individual counselling including assessment, treatment planning and case management are delivered on a case-by-case basis.

Gambling services are available for people who are concerned about their own or someone else's gambling. An assessment will be completed to ensure appropriate treatment interventions. Individual as well as group counselling is offered.

Withdrawal Management Services provides counselling and support to anyone who is concerned about their use of opioids. This includes individuals who are prescribed methadone or suboxone. Individual counselling, referrals to other services and harm reduction supplies are available. Counselling is also available for women who are pregnant and using substances or parents who are using substances and have children six years and under. This program also partners with Rapid Access Addiction Medicine (RAAM) clinics in Orillia and Parry Sound to provide access for our clients to these clinics.

Increasing Access to Structured Psychotherapy

provides individuals (18+ years) who are experiencing mild to moderate anxiety or depression with access to free, in-person individual and group Cognitive Behavioural Therapy (CBT). CBT is a structured, time-limited therapy that is problem-focused and goal-oriented and teaches practical strategies and skills. In North Simcoe Muskoka, the program is being delivered in a wide range of settings, including primary care, community mental health and family services agencies.

Case Management Services

Case management support is available to people 16 years or older who are experiencing a serious mental illness and/or addictions. Case management provides assistance with:

- Daily living and meeting basic needs (housing, financial)
- Brief and longer-term support
- Life skills development
- Developing coping strategies
- Employment/vocational and social activities
- Navigating the mental health and addiction systems
- Referrals to other community resources and coordination of support
- Symptom and medication management
- Crisis prevention, intervention and management
- Health promotion and teaching with a focus on recovery and wellness
- Family counselling can be provided for those who are supporting friends or family with mental health and/or addiction issues
- Dual Diagnosis (mental illness and developmental disability) specialized services are also available

Diversion and Court Support

Diversion and Court Support services are available to adults with mental health needs and/or developmental disabilities who are in contact with the legal justice system. This program helps divert people who have a mental illness or developmental disabilities from entering the justice system, and/or provide mental health support within the legal justice system. Services may include mental health assessment, court support and diversion plans when appropriate; psychiatric consultation and diagnosis, crisis response/emergency services, facilitate access to safe beds, referrals and links to social, education and employments supports; and, support for family members/support networks.

Youth Addiction Services

Youth Addiction Services provides counselling to youth who are misusing substances. Counselling is offered with a harm reduction approach, respecting the choices and promoting safer use and options that help minimize the risk of substance use. Support is also offered to youth who are impacted by someone else's use. Common support offered includes: moderation, abstinence, alternative coping, self-exploration, advocacy and connection to community supports and resources. Service may include: individual support, groups, outreach in schools and community. Case management support is also available for youth in Muskoka for anyone up to and including 25 years of age.

Supportive Housing

The Supportive Housing programs provide financial rent supplements to people who live with an addiction and/or a serious mental illness that are homeless, at risk of becoming homeless or are marginally housed.

Admission is for people who are 16 years of age or older, have a history of a serious mental illness or addiction issue and are either homeless or at risk of becoming homeless. The person must also be willing to receive agency support. Rent supplements are available throughout Muskoka and Parry Sound Districts.

Walk-In Clinics

North Simcoe Muskoka Walk-In Counselling Clinic

The Walk-in Counselling Clinic provides free single session counselling on a drop-in basis and offers quick access to support for individuals, couples and families. No pre-registration is required!

At a Walk-In Counselling Clinic session, our counsellors can discuss your concern and help you develop a clear plan of action for you to find ways to change your situation. Clinics are offered daily at different locations throughout the North Simcoe Muskoka Local Health Integration Network (NSM LHIN) and are provided in collaboration with Catholic Family Services of Simcoe County.

The Walk-In Counselling Clinic for Muskoka is held at the Bracebridge office of CMHA MPS on Wednesdays starting at 12 noon and accepting the last appointment at 6:30 pm. For more details, please visit nsmwalkincounselling.ca/ or call 1-888-726-2503.

Parry Sound Walk-In Clinic

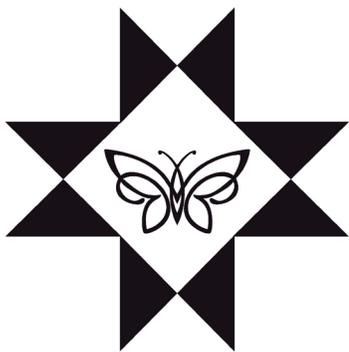
Located at our Parry Sound office at 26 James Street, Parry Sound, the Walk-In Clinic provides free single session counselling on a drop-in basis for individuals, couples and families. The Walk-In Clinic is offered every Wednesday from 4:00 pm to 8:00 pm. This new service was made possible through the efforts of the funds raised at The Ridge Classic Golf Tournament. For more details please call 1-866-829-7049.



My experience was positive and would recommend to others. It was a quiet comfortable setting with little or no stress. Group therapy has benefited me more than one on one, I would attend another if available to me.”

Specialized Services and Programs

B'saanibamaadsiwin (Aboriginal Mental Health Program)



B'saanibamaadsiwin translated means “living a good life”. The Aboriginal program is committed to practicing First Nation, Inuit, and Metis mental wellness care that is culturally safe. We acknowledge that there is a difference in how you see creation and how greater society sees the world. Our staff is committed to building skills, knowledge, and respectful attitudes that lead toward empathy and advocacy for you, your family, and your community. There will be no assault, challenge, or denial of your identity. Our services will work together with you in understanding your individual values, customs, and beliefs. We will be helpers on your healing path and will meet you where you are at in your healing without judgment. We will work with you in care planning to reach your goals towards mental wellness. Our program provides assessment, referral, crisis, and counselling services. Direction for the design, development and delivery of services is provided by the Aboriginal Program Advisory Committee which represents the First Nation and Aboriginal communities. For more information call (705) 746-2512 or fax (705) 746-9590.

Seniors' Mental Health Program

In partnership with North Bay Regional Health Centre, this program provides community-based mental health assessment, diagnosis and treatment recommendations for people with age-related mental health issues in the District of Parry Sound. This program works in collaboration with clients, families/caregivers, family doctors and community partners. It also provides education and consultation to community partners and other professionals. This program is supported by an interdisciplinary team that includes members from psychiatry, nursing and social work based at the North Bay Regional Health Centre. For more information or to make a referral call (705) 789-8891.



Adult Protective Services

Provides:

Services to individuals who live with a developmental disability, reside within the Muskoka-Parry Sound area and are 18 years of age or older

- Referrals to the service can be made by the individual or someone acting on their behalf by contacting Developmental Services Ontario at 1-855-376-6376
- Urgent referrals can be made in person, by service providers and/or community members by calling toll free 1-800-563-1990
- Assistance in ensuring clients receive the support services necessary to live as independently as possible in the community with all the rights and responsibilities as anyone else has, to participate in community activities and community life, to have individual choices and to know their rights. This may include:
 - Assisting clients in locating and retaining accommodation
 - Providing support in regard to life skills, financial management and emotional issues
 - Assisting clients in coordinating medical, dental appointments, etc.
 - Advocating to ensure rights of clients are not compromised
 - Assisting clients with the judicial system

For more information please call:

Muskoka: Tel: (705) 645-6771 |

Fax: (705) 645-7473 | Toll Free: 1-800-245-5036

Parry Sound: Tel: (705) 774-9809 |

Fax: (705) 746-1537 | Toll Free: 1-866-829-7049

Sundridge: Tel: (705) 384-1424 |

Fax: (705) 384-5514 | Toll Free: 1-866-829-7050

Partner Assault Response Program

Partner Assault Response (PAR) program is a specialized community-based group education/counselling program for offenders who have been mandated by the court to attend the PAR program in response to a criminal charge involving domestic violence. The 12-session program is funded by the Ministry of the Attorney General's Ontario Victim Services. The program provides offenders with an opportunity to examine their beliefs and attitudes towards domestic abuse and to learn non-abusive ways of resolving conflict. PAR programs aim to enhance victim safety and hold offenders accountable for their behaviour.

The program also provides victims/partners safety planning, support and referrals to community resources, and information about the offender's progress throughout the duration of the program.

For more information:

For Muskoka – (705) 645-2262 ext. 291

or 1-800-245-5036

For Parry Sound – (705) 746-9114

or 1-866-829-7049

Male Survivors of Childhood Sexual Abuse Program

Male Survivors of Childhood Sexual Abuse Program provides counselling and support for men with a history of sexual abuse. An assessment is completed to review treatment options. Eight individual and/or eight group sessions of counselling are offered. Services are available in Bracebridge.

Back on Track (Ontario's Remedial Measures Program)

Back on Track provides individuals convicted of an impaired driving offence or people who have received administrative driver's license suspensions access to individual assessment and follow up and group education/treatment services.



Council of Consumer/Survivor and Family Initiatives (COI)

Provides:

- Peer knowledge and support to individuals living with mental health issues as clients/survivors and/or as family members
- Peer-driven and peer-guided consumer/survivor initiatives and family initiatives in Muskoka-Parry Sound
- Community education and awareness on mental health issues

Activities may include:

- Peer support groups
- Recovery and wellness education (i.e., Wellness Recovery Action Plan)
- Skill development (i.e., social skills, communication skills)
- Resources and advocacy (i.e., information and support on navigating the mental health system)
- Social Recreation (i.e., bowling)

Peer and Family Initiatives are available in different locations across the Parry Sound and Muskoka Districts. For more information call: 1-866-829-7050 ext. 228 or (705) 384-5392 ext. 228

Become a Volunteer

Volunteers give generously of their time, talents and energy to support the work of CMHA MPS during the day, evenings and occasionally on weekends throughout the year. Volunteers' particular interests, availability and preferences are accommodated through a variety of opportunities with the agency.

The volunteer program provides opportunities for volunteers that will assist in the delivery of service and enhance the quality of life for people who live with an addiction, serious mental illness, or developmental disability. There are community or site-based volunteer assignments within Muskoka and Parry Sound Districts. There is a wide range of volunteer assignments which include transportation, research, special events planning, reception, administrative support and direct client support. The agency provides reimbursement for mileage and there are ongoing volunteer training opportunities. This program provides support to both the volunteer and the staff for the duration of the volunteer assignment.

To learn more about the volunteer program call (705) 746-4264 or 1-866-829-7049 and ask for the volunteer coordinator. An application form can also be found on our website at cmhamps.ca.

Volunteer Stats



4,412
volunteer hours
to help clients

834
assignments completed
by front line volunteers



138,220 kms
travelled

Supporting our Community

SERVICE	INDIVIDUALS SERVED
Case Management	5,155
Addictions Supportive Housing	1,240
Counselling and Treatment	3,656
Assertive Community Treatment	6,035
Early Intervention	1,253
Diversion and Court Support	1,494
Seniors' Mental Health	438
Addictions/Problem Gambling	7,650
Crisis Intervention	12,578
Youth Addictions	136
Telemedicine	1,072
Opioid Treatment	2,478



1.8 days average wait time for first assessment



1,272 same-day crisis intervention appointments



1,568 video conferences



3,222 new referrals



1,072 telemedicine conferences



41,977 unique individual appointments



1,395 group sessions

Promoting Mental Health

This year, CMHA MPS participated in nearly 30 different events that ranged from fundraisers, public awareness events and training sessions. Spin the Lakes, the annual Ridge Classic Golf Tournament, SafeTALK, ASIST, and CMHA MPS Fall Golf Classic were just a few of the activities that took place to help raise public awareness and funds for the many mental health and addiction programs. A remarkable \$179,815 was raised with over 4,900 people participating. Kudos to all of our volunteers and staff who helped make this happen!



\$179,815 raised



4,900+ participants

2018-2019 Operational Plan Report

Strategic priority	Strategic Objective	2018-19 Objective and Indicator	Outcome
Committed to Indigenous holistic practice including bridging western science in the provision of mental wellness	CMHA MPS will have cultural capacity that supports Indigenous holistic practices	75% of staff will receive Indigenous cultural safety training	Total trained = 90 78% Achieved
	Promote the self determination of B'saanibamaadsiwin	100% of aboriginal communities will have representation and attendance at meetings 80%	Achieved!
Promote good mental health for our clients, families and special populations across the lifespan	CMHA MPS will be adaptable and flexible to meet the self-determined needs of our communities, clients, and families.	Extended hours twice per week	Increased extended hours in Bracebridge and Parry Sound. Partially achieved.
		Seniors services	Additional services for seniors in PS but need not yet met. Partially achieved.
		Transgendered	Membership on Transgender committee. Continue work to achieve dedicated services.
		Youth	Partnership with Near North District School Board to provide increased services in schools. Partially achieved.
		Indigenous Services	Increased resources in addictions capacity for B'Saanibamaadsiwin. Partially achieved
	Enables practices that involve families in client's recovery.	Understand current level and effectiveness of family involvement in client recovery.	QI project in progress. Survey complete and committee established. Ongoing

Strategic priority	Strategic Objective	2018-19 Objective and Indicator	Outcome
	CMHA MPS enables practices that support families in their recovery.	COI follows best practise guidelines for training and peer support	Implement Mental Health Commission of Canada guidelines. Ongoing
	CMHA MPS builds capacity to offer peer connections to clients/families.	To explore system capacity/ models to offer peer connections to clients/families identify options for further development.	Funding received from LHIN for completion of engagement and report regarding Peer support in emergency rooms. Ongoing
	CMHA MPS has an awareness event/ training plan and calendar accessible to communities.	Events/workplan will be maintained and available for staff, volunteers, board members	Regular newsletter, event/training plan complete and social media campaign ongoing.
Continuous quality improvement and client safety	Ensure workplace quality for staff and volunteers	Develop and maintain process for evaluating workplace quality	Culture Committee implemented. Annual survey of staff completed demonstrates significant improvement. Ongoing
	Implement continuous quality improvement	Develop and maintain process for monitoring continuous quality improvement	Quality Improvement and Risk Management planning process implemented. Achieved
	Provide safe and effective client services	Develop and maintain a process for ensuring safe and effective client services	Quarterly adverse event reporting completed. Effective Health and Safety processes in place. Risk Management planning processes implemented. Ongoing
Increase resources to meet the needs of our clients, families and communities	A dedicated 1.0 FTE with a self-sustaining budget.	Successful fundraising efforts each year will secure funding for following year.	Fundraising target \$100,000 annually. Achieved
	To have consumer and staff participation and engagement across all resource development events.	Each major fundraising event will have staff and community (consumer, family, public) participation	Staff and community members participation rates achieved. Reached over 4877 people in our communities.

Strategic priority	Strategic Objective	2018-19 Objective and Indicator	Outcome
	A structured partnership to address the need for housing is established.	Establish partnership with the Districts and local contractors for creating and securing safe and affordable housing units	Road to Recovery home opened in Parry Sound is partnership with district. Ongoing
	Efficient and responsive partnerships are developed to respond to acute crisis situations.	Address crisis line risk management issues (staffing, etc.) membership on the Situation Table and Mental Health Wellness team.	Continue evolution of Crisis response to our communities. Achieved increased volume of crisis work within hospital. Participated in Situation Table in Parry Sound. Implemented Police Ride Along in Muskoka. Ongoing
	Services will be more accessible to clients in response to client identified needs.	To have more services offered in the evenings and weekends. To have services available via web-based formats. Sustain walk-in in PS	Increased evening availability of services in Parry Sound and Bracebridge. Implemented Bounce Back and Big White Wall. Parry Sound Walk In clinic is sustained.
	Communities, clients and families will be engaged during innovations.	To identify best practices in community, client and family engagement during program and agency planning.	Ongoing
Strengthen our capacity to enhance the system through collaboration and partnerships	Develop and implement a CMHA MPS-sponsored harm reduction/wellness strategy.	Staff will have clear understanding on policy and procedure for Harm Reduction, and there will be an identified committee to support Harm Reduction practices in the agency.	Harm Reduction Committee implemented. Gambling Harm Reduction project with Nipissing Parry Sound Health Unit. Implementation of Rapid Access Addiction Medicine service in Parry Sound. Partnership with Health Units to distribute Naloxone.
	Coordinated care plans for clients of CMHA MPS across all services.	TREAT will have the capacity to support coordinated care plans in an efficient manner.	Implementation plan will be developed for Go-Live, Multi year project. Ongoing
	Ensure all partnerships and agreements are current and relevant to the needs of communities.	All current agreements and partnerships are document and reviewed.	Contracts are up to date. Ongoing

Thanks to our Funders

Algonquin Family Health Team Contract

Back On Track

Burk's Falls Family Health Team Contract

Cottage Country Family Health Team

DeNovo

District of Muskoka ASI Program

District of Parry Sound Social Services Administration Board (Mandatory Adult Treatment-MAT)

District of Parry Sound Social Services Administration Board (Housing Case Management)

Family Services of Peel

Ministry of Health and Long-Term Care

Ministry of Community and Social Services:

- Adult Protective Services
- Dual Diagnosis Case Management
- MCYC Youth

Ministry of the Attorney General

North East Local Health Integration Network

North Simcoe Muskoka Local Health Integration Network

Northern Psychiatric Outreach Program

Simcoe Catholic Family Services – Walk-In Clinic

Waypoint



We Appreciate our Supporters!

Algonquin Theatre
Angie Kilbride
Ann Knight
Arthur and Carolyn Collins
Axis Gear
Bauer
Birchbark
Boston Pizza
Bracebridge Optical
Bracebridge Rona
Bracebridge Sportsplex
Bracebridge United Church
Brittany Dean
Bryant Family
Canadian Tire Gravenhurst
Carla Nikkanen
Carrie Bauer
Cary Cain
Casey Contracting
CC Tatham & Assoc.
Cheryl Evans
Christine Peterkin Art
Coon Brothers
Cooperators – Guelph
Corner Cabinet
Dave Gibson
Dr. Robert King
Donna De Long
Douglas Wallis
Engel & Volkers
Erik Salnenmaki
F Camenzull
Fitzmaurice Brothers
Friends of Muskoka/Frank Potlow
Glendon & Danotti
Gordon Bay Marine
Gordon Booth
Greg Robertson

Hall Construction
Heather McCann
Hoos Law
Jackson Ultima
James Sanson
Jeff Phillips
Jefferson Broomes
John Duke
John McLaughlin
John Reid
Joyce Hannan
Judy Kovacs
Ken Cox
Kevin Lynch
Leslie Bangs
Margaret Spencer
Marnie Kinsley
Meadow Construction
Miller Thomson
Muskoka Crib Docks
Muskoka Rock
Muskoka Stone
NHLPA
Nick's Family Restaurant
NorStar
Oldham Law Firm
Pampered Chef – Sheila Love
PC Party of Muskoka
Peerless Security
Pita Pit
Planscape
Port Sandfield Marina
R&J Liquidation
R Tempelhagen
Ralph Karmazyn
RBC Foundation
Red Bean Interiors
Rich Hill Candles

Robert Stodgell (Mad Hatter)
Roger Kilgour
Rosedale Golf & Country Club
Rosemary Reid
Ruth Hamilton
Ruth Langmaid
Scott Ross
Sharon Chapman
Sharon Fry
Shaun Kruger
Sherwood Inn
Shining Soap Company
Shri Siddhivinayak
Signature's Eatery
Straight Razor North
Studio 3 Fitness
Swiss Chalet
SWS
Taylor Tree Services
Terry-Lynn Stevens
The Mill on Main
The Ridge at Manitou
The Rock
The Pedicure Room
Tiber River
Tiggs
Thirty-One-Lisa Brown
Tommy Bahama
Tracie May
Unique Muskoka
V. Fish
Vickie Smith
Vonda Crawford
William Beatty
William Davies
William Hagen
Winderemere Golf & Country Club
Woods Clothing Company

Financials

TOTAL FUNDING	
Algonquin Family Health Team Contract	196,500
Back On Track	25,000
Burk's Falls Family Health Team Contract	60,980
Cottage Country Family Health Team	99,682
DeNovo	20,020
District of Muskoka ASI Program	35,169
District of Parry Sound Social Services Administration Board (Mandatory Adult Treatment-MAT)	37,500
District of Parry Sound Social Services Administration Board (Housing Case Management)	42,000
Family Services of Peel	5,400
Ministry of Health and Long-Term Care	614,816
Ministry of Community and Social Services:	
• Adult Protective Services	362,367
• Dual Diagnosis Case Management	47,021
• MCYC Youth	49,627
Ministry of the Attorney General	95,164
North East Local Health Integration Network	275,925
North Simcoe Muskoka Local Health Integration Network	9,340,324
Northern Psychiatric Outreach Program	20,000
Simcoe Catholic Family Services – Walk-In Clinic	41,850
Waypoint	309,807
	Total \$11,679,152

Human Resources Report

Current staffing at March 31, 2019

118 Staff

22 Hires

16 Departures



Canadian Mental Health Association
Muskoka - Parry Sound

Addictions and
Mental Health Services



[www.cmhamps.ca](http://cmhamps.ca) | [f](#) CMHA Muskoka-Parry Sound | [t](#) CMHA_MPS

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Ontario

North Simcoe Muskoka Local Health
Integration Network



Ontario

North East Local Health
Integration Network

